



f1ceramic.com

WARRANTY FORM

Customer Contact Information

Name: _____

Order Date: _____ Order # _____

Address: _____

Apt #: _____

City: _____ State: _____

Zip Code: _____ Phone: _____

Email address: _____

Instructions

1. Complete each section of this form and attach to original invoice, place forms inside your package, noting the reason why you are returning.
2. Return item to its original packaging. Tape Securely.
3. Ship insured and Trackable USPS prepaid to:
F1 Ceramic
PO Box 741
Republic MO 65738
4. Please send the item back in the original shipping carton or one of similar construction (**do not send bearings back in a regular envelope as they will get damaged and we will not be able to process your warranty claim**).

Warranty Policy

-Bearings purchased March 15th, 2017 and later from our new website (order numbers 10100 and higher) are covered by warranty to the original purchaser for any manufacturers defects and/or poor installation and maintenance for a period of seven (7) years.

-COATED Bearings purchased March 15th 2017 and later from our new website (order numbers 10100 and higher) are covered by warranty to the original purchaser for any manufacturers defects and/or poor installation and maintenance for a period of ten (10) years.

-Bearings purchased January 1st 2016 - March 14th 2017 are covered by warranty to the original purchaser for any manufacturers defects for a period of three (3) years.

-Bearings purchased December 31st 2015 and earlier are covered by warranty to the original purchaser for any manufacturers defects for a period of one (1) year.

Please note, wheel bearings used in MTB are not covered under any warranty. MTB warranty is offered on Bottom Brackets and Pulleys only.

Clearance items purchased from our website or eBay (any date) are covered by warranty to the original purchaser for any manufacturers defects for a period of one (1) year

QTY	Product	Reason For Return (write on back if more room is needed)

International Customers Do not ship us a package via UPS, Fedex, DHL, Airborne Express, etc. You must ship to us via the Post Office. Packages shipped via a method other than the Post Office will be returned to you at your expense. F1 Ceramic is not responsible for paying DUTIES, TAXES, and BROKERAGE. On waybill please mark "DUTIES will be paid for by the Customer" to avoid paying the duty charges after we have received your package.